

IntelliConnect® Creating User IDs for IP Anonymous Accounts

Individual User IDs are needed if you want to customize your home page with selected Practice Areas, save documents to permanent Research Folders, set up email delivery of e-newsletters and trackers, save smart charts, and use other customizable features.

To create a personal User ID . . .

Do you need to access IntelliConnect from outside the IP range?

NO →

Go to <http://intelliconnect.cch.com/forced>
Click the "New User? Click here" link and register by creating your User ID (email address) and a password.
To access IntelliConnect in the future, go to <http://intelliconnect.cch.com/forced> and enter your User ID and password.

YES



Do you have a citrix or other remote access server?

YES →

Access your server first, then go to <http://intelliconnect.cch.com/forced>
Click the "New User? Click here" link and register by creating your User ID (email address) and a password.
You will always have to access your server first prior to accessing IntelliConnect using <http://intelliconnect.cch.com/forced>

NO



Request a self-registration URL from your sales rep. Follow the directions in the email you receive to create a User ID (your email address) and a password.
Once successfully registered, you can access IntelliConnect outside the IP range by going to:
<http://intelliconnect.cch.com>
When within the IP range, access IntelliConnect by going to <http://intelliconnect.cch.com/forced> and entering your User ID and password.

Customer Support

— <http://Support.CCH.com>

— Call 800 449-6435

Press #2 for Product Support

Press #3 for Technical Support