Pai Commends CAC for Robocall Recommendations

FCC Chairman Ajit Pai today commended the agency’s Consumer Advisory Committee, which met for the last time under its 10th two-year term, for making multiple recommendations related to robocalls, including those dealing with educating consumers on blocking robocalls, including through caller ID authentication technology. “I can tell you that this work really makes a difference,” the Chairman stressed. Commissioner Brendan Carr thanked the CAC members for their focus on telehealth, which he said has seen a “massive uptake” during the COVID-19 pandemic. In remarks by CAC members, Irene Leech, who represents the Consumer Federation of America, and Mark DeFalco, a program manager at the Appalachian Regional Commission, stressed the need to continue to look for ways to deploy broadband in rural areas. Mr. DeFalco also said consumers need higher upload speeds during the pandemic. Ms. Leech, an assistant professor-consumer studies at Virginia Tech, said students at the school are finding it difficult with remote learning due to poor connectivity, and she said she drives to work during the pandemic just for the Internet access.