

[Products Liability Law Daily Wrap Up, TOP STORY—SPORTS AND RECREATIONAL EQUIPMENT—Fire risk prompts Johnson Health Tech to recall nearly 20K treadmills, \(Jan. 28, 2022\)](#)

Products Liability Law Daily Wrap Up

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By Susan Lasser, J.D.

The company has received reports of fire, sparking, and smoking relating to the treadmill's power cord.

Johnson Health Tech North America Inc., of Cottage Grove, Wisconsin, is recalling approximately 19,900 Matrix T1 and T3 Series Commercial Treadmills because the power cord can become loose from the treadmill's power socket, posing a fire hazard. An additional 17 treadmills were sold in Canada and are included in the recall (*CPSC Recall Notice*, No. 22-718, January 28, 2022).

Incidents and injuries. Matrix Fitness has received 58 reports of the treadmill's power cord and socket sparking, smoking, and/or melting, including seven reports of fire-two resulting in property damage. No injuries have been reported, however.

Product description. This recall involves the Matrix Fitness T1X, T1xe, T3x, and T3xh treadmills. The treadmill has a running platform that measures 60 inches long by 20 inches wide, a 33-inch-wide console, and a straight power cord with no power cord bracket. Matrix is printed on the treadmill console masts. The model name and the serial number are located on the connecting bar at the bottom of the machine near the power socket. The serial number is comprised of the letters TM, a three-digit model number, the manufacture date in YY/MM format, followed by a five-digit serial number. The recalled treadmills were manufactured from January 2009 through January 2018. The treadmills with the following serial numbers are included in this recall:

- Model Name: T1x/T1xe; Serial Number Range: TM5070901##### through TM5071210#####.
- Model Name: T3x/T3xe; Serial Number Range: TM5090901##### through TM5091311#####.
- Model Name: T1x/T1xe; Serial Number Range: TM5141006##### through TM5141101#####.
- Model Name: T1x/T1xe; Serial Number Range: TM5221105##### through TM5221801#####.
- Model Name: T3x/T3xe; Serial Number Range: TM5231006##### through TM5231801#####.
- Model Name: T3xh; Serial Number Range: TM5261412##### through TM5261801#####.

The treadmills were manufactured in China and Taiwan; and they were sold at Johnson Health Tech North America and Johnson Fitness & Wellness stores nationwide and online at www.MatrixFitness.com, from August 2009 through October 2020 for between \$3,400 and \$8,900.

Remedy. Exercise facilities should ensure that the power cord is completely inserted into the power socket on the treadmills prior to each use, until repaired. Contact Johnson Health Tech North America to schedule a free installation of a power cord bracket. Johnson Health Tech North America is contacting all known purchasers directly.

Important CPSC Recall Remedy Notice Due to COVID-19. CPSC is advising consumers that because of the extraordinary circumstances surrounding COVID-19, some of the remedies identified in recall notices may not be currently available. Consumers should check with the recalling companies for further details. Moreover, the agency notice reminds consumers that CPSC and the recalling firms urge consumers not to use recalled products.

Customer contact. For more information, customers may contact Johnson Health Tech North America toll-free at 866-218-3674 from 8 a.m. to 5 p.m. CT, Monday through Friday; by e-mail at reworks@johnsonfit.com;

or online at <https://matrixfitness.com/us/eng/safety-notice> or at www.matrixfitness.com and click on “Safety Notices.”

Companies: Johnson Health Tech North America Inc.

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