

Products Liability Law Daily Wrap Up, NHTSA NEWS—MOTOR VEHICLES—Volkswagen recalls over 35K vehicles due to door opening concerns, (May 10, 2023)

Products Liability Law Daily Wrap Up

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By Joe Cox, J.D.

Dealers will update the vehicle software and inspect the door handles.

Volkswagen Group of America, Inc. (Volkswagen) is recalling approximately 35,325 2021-2022 ID.4 vehicles because they may have been manufactured with door handles that allow water to enter the circuit board assembly, which can cause the doors to open unexpectedly when the vehicle is subject to high lateral forces at speeds below 9 mph/15 kmh. A vehicle door that opens unexpectedly while the vehicle is in motion increases the risk of injury (*NHTSA Recall Notice*, No. 23V312, Report receipt date: May 3, 2023).

Remedy. Dealers will update the vehicle software, and inspect the door handles as necessary, free of charge. Owner notification letters are expected to be mailed June 30, 2023.

Contact information. Owners may contact Volkswagen's customer service at 1-800-893-5298. Volkswagen's number for this recall is 57J5. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.nhtsa.gov.

Companies: Volkswagen Group of America, Inc.

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