Products Liability Law Daily Wrap Up, NHTSA NEWS—MOTOR VEHICLES—Rearview camera issues lead Polestar to recall over 25K vehicles, (Jul. 17, 2024)

Products Liability Law Daily Wrap Up

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By Joe Cox, J.D.

The firm has released an over-the-air IHU software update.

Polestar Automotive USA, Inc. (Polestar) is recalling about 25,825 2021-2024 Polestar 2 vehicles because the Infotainment Head Unit (IHU) software may prevent the rearview camera image from displaying. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 111, which regards rear visibility. A rearview camera image that does not display decreases the driver's visibility, increasing the risk of a crash (*NHTSA Recall Notice*, No. 24V477, Report receipt date: June 26, 2024).

Remedy. Polestar has released an over-the-air IHU software update, free of charge. Owner notification letters are expected to be mailed August 15, 2024.

Contact information. Owners may contact Polestar customer service at 1-800-806-2504. Polestar's number for this recall is RP1016. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.nhtsa.gov.

Companies: Polestar Automotive USA, Inc.

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